

IN THE CLAIMS:

Please amend claims 1, 4, 5, and 6 as follows. As required by 37 C.F.R. 1.121(c), the amended claims are provided here in clean, unmarked form, and in marked form in the attached APPENDIX.

Sus B1

1. (once amended) A product information apparatus for providing product information for a predetermined product, said apparatus comprising: an indicator associated with a predetermined product and contained in a memory coupled to the predetermined product and coupleable to a programmable logic controller coupled to a network, wherein said indicator indicates a network web page where product information is provided for the predetermined product, the network web page comprising an on-line product support help window.

A

4. (once amended) The apparatus of claim 1, further comprising a label affixed to the predetermined product, wherein said label comprises said memory.

B1

5. (once amended) The apparatus of claim 1, wherein said memory is a micro-chip memory.

A

6. (once amended) The apparatus of claim 5, wherein the programmable logic controller is coupled to the network via means for automatically interfacing to an internet to access said web page based on said indicator.

REMARKS

The specification and drawings have been amended to correct matters of form and one or more typographical errors. It is respectfully submitted that no new matter has been introduced.

Reconsideration of this application is respectfully requested in light of the foregoing amendments and the following remarks. Claims 1, 4, 5, and 6 have been